

15<sup>th</sup> September 2025

## Fund Suspension – Frequently Asked Questions for Investors

**1. What does it mean when a fund is suspended?**

A fund suspension means you cannot buy or sell (deal in) units in the affected fund for a period of time. This is a temporary measure to ensure the fund's value is calculated accurately and fairly for all investors. The funds will, however, continue to be managed in accordance with their investment objective. The suspensions has been kept under formal review with the Trustee and Depositary, with a desire to lift suspension across all funds as soon as possible. The Financial Conduct Authority are continually notified of our position.

**2. Why has this happened?**

Our external software provider, Linedata, was impacted by a global cybersecurity incident. This affected their ability to provide the data we need to accurately value certain funds. As a result, we temporarily suspended dealing in those funds to protect all investors and ensure fair pricing.

**3. Has any of my personal data been affected?**

No. Client data has not been compromised as a result of this incident.

**4. When will the suspension be lifted?**

We have lifted the suspension of affected funds in tranches. Suspension has now been lifted on all daily priced funds, and funds where investor deals have been received. We plan to lift the suspension across all remaining funds at their next valuation point.

**5. What should I do if I need to buy or sell units whilst the fund remains suspended?**

We are pleased to confirm that all funds currently suspended will have their suspension lifted at their next valuation point. Your trade will therefore be priced at the next available valuation point. If you require further assistance, please do not hesitate to contact our Transfer Agency team via email to [TADealing@tutman.co.uk](mailto:TADealing@tutman.co.uk) or call us on 0141 483 9700.

**6. What price did I receive on trades submitted during the fund's dealing suspension?**

Any trade instruction during the suspension period cannot obtain a price and therefore the trade was unable to be processed. The fund will only price once the fund suspension has been lifted. Therefore, the price received for your trade instruction will be the first valuation point following the lifting of suspension on your fund(s).

**7. What happens when I instruct to buy or sell units via platform when the fund is suspended?**

When investing via a platform, the platform itself is the unitholder in the fund. We communicate with platforms on a daily basis, providing details of all suspended funds, as well as those funds where suspension has been lifted. As all funds will have had their suspension lifted by the next valuation point, there should be no remaining suspension restrictions in place on affected funds. If you receive a notification from a platform that a trade is unable to be placed due to the fund being suspended, please do contact our Transfer Agency team via email to [TADealing@tutman.co.uk](mailto:TADealing@tutman.co.uk) or call us on 0141 483 9700.

**8. Who can I contact for more information?**

If you have any further questions about the suspension, please contact our Transfer Agency team via email to [TADealing@tutman.co.uk](mailto:TADealing@tutman.co.uk) or call us on 0141 483 9700